Language Technologies

Module "Knowledge Technologies" Jožef Stefan International Postgraduate School Winter 2011 / Spring 2012

Lecture I. Introduction to Language Technologies

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Basic info

- Lecturer: <u>http://nl.ijs.si/et/</u> tomaz.erjavec@ijs.si
- Work: language resources for Slovene, linguistic annotation, standards, digital libraries
- Course homepage: http://nl.ijs.si/et/teach/mps11-hlt/

Assesment

- · Seminar work on topic connected with HLT Seminar work on topic connected with HLT

 ½ quality of work
 ½ quality of report

 Today: presentation of some possible topics + choosing the topic by students
 Next lecture: March 28th

 Presentation by students on work / problems so far

 May: submission of seminar
 Each student can have 1 hr of consultations

Overview of the lecture

- 1. Computer processing of natural language
- 2. Some history
- 3. Applications
- 4. Levels of linguistic analysis

I. Computer processing of natural language

- Computational Linguistics:
 - a branch of computer science, that attempts to model the cognitive faculty of humans that enables us to produce/understand language
- Natural Language Processing:
 a subfield of CL, dealing with specific computational methods to process language
- Human Language Technologies:
 - (the development of) useful programs to process
 language

Languages and computers

How do computers "understand" language?

- AI-complete:
 - To solve NLP, you'd need to solve all of the problems in AI
- Turing test
- Engaging effectively in linguistic behavior is a sufficient condition for having achieved intelligence.
- ...But little kids can "do" NLP...

Problems

- Languages have properties that humans find easy to process, but are very problematic for computers
- Ambiguity: many words, syntactic constructions, etc. have more than one interpretation
- Vagueness: many linguistic features are left implicit in the text
- Paraphrases: many concepts can be expressed in different ways
- Humans use context and background knowledge; both are difficult for computers

Ambiguity

- "I scream" vs. "ice cream"
- It's very hard to recognize speech. It's very hard to wreck a nice beach.
- Squad helps dog bite victim. Helicopter powered by human flies.
- Jack invited Mary to the Halloween ball.

The dimensions of the problem



Structuralist and empiricist views on language

• The structuralist approach:

- Language is a limited and orderly system based on rules.
- Automatic processing of language is possible with rules
- Rules are written in accordance with language intuition

• The empirical approach:

- Language is the sum total of all its manifestations
- Generalisations are possible only on the basis of large collections of language data, which serve as a sample of the language (*corpora*)
 Machine Learning: "*data-driven automatic inference of rules*"

Other names for the two approaches

- Rationalism vs. empiricism
- Competence vs. performance
- Deductive vs. Inductive:
 - Deductive method: from the general to specific; rules are derived from axioms and principles; verification of rules by observations
- Inductive method: from the specific to the general; rules are derived from specific observations; falsification of rules by observations

Empirical approach

- Describing naturally occurring language data
- Objective (reproducible) statements about language
- Quantitative analysis: common patterns in language use
- Creation of robust tools by applying statistical and machine learning approaches to large amounts of language data
- Basis for empirical approach: corpora
- Empiricism supported by rise in processing speed and storage, and the revolution in the availability of machine-readable texts (WWW)

II. The history of **Computational Linguistics**

- MT, empiricism (1950-70)
- Structuralism: generative linguistics (70-90)
- Data fights back (80-00)
- A happy marriage?
- The promise of the Web

The early years

- The promise (and need!) for machine translation
- The decade of optimism: 1954-1966
- The spirit is willing but the flesh is weak ≠ The vodka is good but the meat is rotten
- ALPAC report 1966: Acreation of the second second
- also quantitative language (text/author) investigations

The Generative Paradigm

Noam Chomsky's Transformational grammar: Syntactic Structures (1957)

- Two levels of representation of the structure of sentences:
 an underlying, more abstract form, termed 'deep structure',
 the actual form of the sentence produced, called 'surface structure'.
- Deep structure is represented in the form of a hierarchical tree diagram, or "phrase structure tree," depicting the abstract grammatical relationships between the words and phrases within a sentence.
- A system of formal rules specifies how deep structures are to be transformed into surface structures.





Characteristics of generative grammar

- Research mostly in syntax, but also phonology, morphology and semantics (as well as language development, cognitive linguistics)
- Cognitive modelling and generative capacity; search for linguistic universals
- Strict formal specifications (at first), but problems of overpremissivness
- Chomsky's Development: Transformational Grammar (1957, 1964), ..., Government and Binding/Principles and Parameters (1981), Minimalism (1995)

Computational linguistics

- Focus in the 70's is on cognitive simulation (with long term practical prospects..)
- The applied branch of CompLing is called Natural Language Processing Initially following Chomsky's theory + developing efficient methods for parsing
- (artificial intelligence, logic programming, constraint satisfaction, inheritance reasoning, object oriented programming,...)

Problems

- Disadvantage of rule-based (deep-knowledge) systems:
- Coverage (lexicon)
- Robustness (ill-formed input)
- Speed (polynomial complexity)
- Preferences (the problem of ambiguity: "*Time flies like an arrow*")
- Applicability? (more useful to know what is the name of a company than to know the deep parse of a sentence)
- EUROTRA and VERBMOBIL: success or disaster?

Back to data

- · Late 1980's: applied methods based on data (language resources)
- The increasing role of the lexicon
- (Re)emergence of corpora
- 90's: Human language technologies
 - Data-driven shallow (knowledge-poor) methods Inductive approaches, esp. statistical ones (PoS tagging, collocation identification)

 - Importance of evaluation (resources, methods)

The new millennium

The emergence of the Web:

- Large and getting larger
- Multilinguality
- Simple to access, but hard to digest \rightarrow Semantic Web
- The promise of mobile, 'invisible' interfaces; HLT in the role of middle-ware

III. HLT applications

- Speech technologies
- Machine translation
- Question answering
- Information retrieval and extraction
- Text summarisation
- Text mining
- Dialogue systems
- Multimodal and multimedia systems
- Computer assisted: authoring; language learning; translating; lexicology; language research

More HLT applications

- Corpus tools
 - concordance software
 - tools for statistical analysis of corpora
 - tools for compiling corpora
 tools for aligning corpora
 tools for annotating corpora
- Translation tools
 - programs for terminology databases
 translation memory programs
 machine translation

- **Speech technologies**
- speech synthesis
- speech recognition
- speaker verification
- spoken dialogue systems
- speech-to-speech translation
- speech prosody: emotional speech
- audio-visual speech (talking heads)

Machine translation

Perfect MT would require the problem of NL understanding to be solved first!

- Types of MT: Fully automatic MT (<u>Google translate</u>, <u>babel fish</u>)
- Human-aided MT (pre and post-processing)
 Machine aided HT (translation memories)

- Problem of evaluation: automatic (BLEU, METEOR)
- manual (expensive!)

Rule based MT



Analysis and generation rules + lexicons Altavista: babel fish Problems: very expensive to develop, difficult to debug, gaps in knowledge Option for closely related languages

Statistical MT

- Parallel corpora: text in original language + translation
- Texts are first aligned by sentences
- On the basis of parallel corpora only: induce statistical model of translation
- Noisy channel model, introduced by researchers working at IBM: very influential approach
- Now used in <u>Google translate</u>
- Difficult getting enough parallel text

Information retrieval and extraction

- Information retrieval (IR) searching for documents, for information within documents and for metadata about documents.
 "bag of words" approach
 "proceedings (IF)

Corpus linguistics

- Large collection of texts, uniformly encoded and chosen according to linguistic criteria = corpus
- Corpora can be (manually, automatically) annotated with linguistic information (e.g. PoS, lemma)
- Used as datasets for
 - linguistic investigations (lexicography!)
 - traning or testing of programs

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IV. Levels of linguistic analysis

- Phonetics
- Phonology
- Morphology
- Syntax
- Semantics
- Discourse analysis
- Pragmatics
- + Lexicology

Phonetics

- Studies how sounds are produced; methods for description, classification, transcription
- Articulatory phonetics (how sounds are made)
- Acoustic phonetics (physical properties of speech sounds)
- Auditory phonetics (perceptual response to speech sounds)

Phonology

- Studies the sound systems of a language (of all the sounds humans can produce, only a small number are used distinctively in one language)
- The sounds are organised in a system of contrasts; can be analysed e.g. in terms of *phonemes* or *distinctive features*

Distinctive features







Morphology

- Studies the structure and form of words
- Basic unit of meaning: *morpheme*
- Morphemes pair meaning with form, and combine to make words:
 e.g. *dogs* → *dog/DOG,Noun* + *-s/plural*
- Process complicated by exceptions and
- mutations
- Morphology as the interface between phonology and syntax (and the lexicon)

Types of morphological processes

- Inflection (syntax-driven): run, runs, running, ran gledati, gledam, gleda, glej, gledal,...
- Derivation (word-formation): to run, a run, runny, runner, re-run, ... gledati, zagledati, pogledati, pogled, ogledalo,...
- Compounding (word-formation): zvezdogled, Herzkreislaufwiederbelebung

Inflectional Morphology

- Mapping of form to (syntactic) function
- $dogs \rightarrow dog + s / \text{DOG}[N,pl]$
- In search of regularities: *talk/walk; talks/walks; talked/walked; talking/walking*
- Exceptions: *take/took, wolf/wolves, sheep/sheep*
- English (relatively) simple; inflection much richer in e.g. Slavic languages

Macedonian verb paradigm

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Syntax

- How are words arranged to form sentences? *I milk like
- I saw the man on the hill with a telescope. • The study of rules which reveal the structure of sentences (typically tree-based)
- A "pre-processing step" for semantic analysis
- Common terms: Subject, Predicate, Object, Verb phrase, Noun phrase, Prepositional phr., Head, Complement, Adjunct,...

Syntactic theories

- Transformational Syntax
 N. Chomsky: TG, GB, Minimalism
- Distinguishes two levels of structure: deep and surface; rules mediate between the two
- Logic and Unification based approaches ('80s) : FUG, TAG, GPSG, HPSG, ...
 Phrase based vs. dependency based approaches

Example of a phrase structure and a dependency tree #1 Aux5

Semantics

- The study of *meaning* in language
- Very old discipline, esp. philosophical semantics (Plato, Aristotle)
- Under which conditions are statements true or false; problems of quantification
- The meaning of words lexical semantics spinster = unmarried female → * my brother is a spinster

Discourse analysis and Pragmatics

- Discourse analysis: the study of connected sentences – behavioural units (anaphora, cohesion, connectivity)
- Pragmatics: language from the point of view of the users (choices, constraints, effect; pragmatic competence; speech acts; presupposition)
- Dialogue studies (turn taking, task orientation)

Lexicology

- The study of the vocabulary (lexis / lexemes) of a language (a lexical "entry" can describe less or more than one word)
- Lexica can contain a variety of information: sound, pronunciation, spelling, syntactic behaviour, definition, examples, translations, related words
- Dictionaries, mental lexicon, digital lexica
- Plays an increasingly important role in theories and computer applications
- Ontologies: WordNet, Semantic Web

HLT research fields

- Phonetics and phonology: speech synthesis and recognition
- Morphology: morphological analysis, part-of-speech tagging, lemmatisation, recognition of unknown words
- Words Syntax: determining the constituent parts of a sentence (NP, VP) and their syntactic function (Subject, Predicate, Object) Semantics: word-sense disambiguation, automatic induction of semantic resources (thesauri, ontologies) Multiulingual technologies: extracting translation equivalents from corpora, machine translation lateorect: information outcaction, bet mining

- Internet: information extraction, text mining, advanced search engines

Further reading

- Language Technology World http://www.lt-world.org/
- The Association for Computational Linguistics <u>http://www.aclweb.org/</u> (c.f. Resources)
- Natural Language Processing course materials http://www.cs.cornell.edu/Courses/cs674/2003sp/